

# SEPTEMBER 2021 NEWSLETTER

# HEADLINE NEWS

We have hit the ground running with what is sure to be an incredibly busy 'Events Season'.

Staff have been praised for the various skills shown whilst working on-site at a diverse collection of outdoor events, including Wilderness festival, Motorfest Chelmsford, as well as ongoing concerts, races, and fun days at Chelmsford City Racecourse.

We are proud to include Wilderness Festival as a new entry to our events portfolio; the team on-site enjoyed the new challenges that presented themselves, whilst developing a positive relationship with visitors and multiple agencies; the post-event feedback has been extremely positive and we look forward to building on the experience and confidence already gained.



Motorfest Chelmsford ran in conjunction with a busy race day at Chelmsford City Racecourse and we remain grateful to our staff on the ground, along with Supervisors and Management for ensuring full attention and commitment was always given.

The operations team are now in full swing preparing for a busy end of summer, with our ongoing contracted events and newly appointed festivals pending.

We look forward to reporting on a very successful season in our next edition!



**STAMBRIDGE**  
GROUP

# SERVICE OF THE MONTH

Following recent fire tragedies, there is now a strong focus on implementing the appropriate precautions in order to ensure the safety of high-rise buildings and their residents. Recommendations were set out by the National Fire Chiefs Council (NFCC) for personnel to patrol high-rise buildings.



This precaution, known as the 'Waking Watch' service, for prevention and detection of fire, is to ensure that if a fire breaks out occupants can be evacuated in due time. Figures from the National Audit Office (NAO) show that 307 tower blocks around the country had unsafe exterior cladding. Only around half of these buildings have had work undertaken to replace the potentially dangerous cladding.

Our Waking Watch Security services deploy suitably trained staff for continuous patrols on all floors and also the perimeter of high-rise buildings for early detection of a fire. If an outbreak were to occur, staff will be in place to quickly raise the alarm and proceed to evacuate occupants.

We follow NFCC guidance, providing additional temporary fire safety to residents in tower blocks and high-rise developments. We work together with building owners, managers, and stakeholders, to design and implement an effective Waking Watch system.

Their main duties are to:

- Contact fire services when a fire is detected.
- Check for signs of a fire in and around buildings.
- Detect potential fire risks on or within the façade of a building.
- Ensure every resident is alerted and begin simultaneous evacuation.
- Liaise with fire and rescue services where required.

# STAFF RECOGNITION

## REWARDING OUR TOP EMPLOYEES

Recently, Stambridge Group has been considering how we can better recognise the efforts of our amazing staff and have come up with a brand new 'Staff Recognition' scheme!

So, if you're one of our clients who want to acknowledge work carried out by a member of staff, a member of the public who would like to offer their thanks, or a member of staff wishing to nominate a colleague, you can easily do so through this system.



### How does it work?

#### **Nominate a Member of Staff**

Simply tell us who you'd like to nominate and include your reasons. You can use Messenger or send an email to [lisa.bird@stambridge.group](mailto:lisa.bird@stambridge.group).

#### **Quarterly Winner Chosen**

Winners enter into end of year awards.

#### **End of Year Winner Announced**

All nominees throughout the year will be entered into various categories, the winner will receive particular recognition along with a special prize.

We have already received several nominations and cannot wait to announce our very first recipient of the 'Staff Recognition' award.

Send us your nominations now...

## GOOD LUCK EVERYONE



# STAMBRIDGE TRAINING

We have introduced many developments into our training department in recent months, changes include welcoming a new Head of Training and Compliance.

As part of our ongoing improvements, a direct effort has been put into creating a detailed training calendar with a focus on releasing dates in advance, providing more opportunities to those wishing to be included in our courses.

Details of our next course and how to book can be found below...

## CCTV TRAINING

**Tuesday 28th September – Thursday 30th September**

visit [www.stambridge.group/training](http://www.stambridge.group/training) for more information

# POSITIVE FEEDBACK



I just wanted to bring to your attention to a security guard that is often at the entrance of the CTC building at BTUH. I travel across the three sites a lot and I have never come across a more welcoming, helpful, and polite guard across the group. Nothing seems too much trouble for the man, and he is very good with all the patients I have witnessed him interacting with.

I wanted to give you my feedback as I believe he could be a good asset to the Trust from the traits I have witnessed from him. Of course, as his managers, you know of his performance far better than I do, but I wanted to give you another perspective on him also.

**NHS STAFF MEMBER**





# EMPLOYEE SPOTLIGHT

Kevin started out in the pub and club sector as the former owner of 'Chinnery's', alongside 'Images Bar'. He then went on to serve as 'Seafront Chairman' for a period, as he retains many business associates and close friends in the area.

Following a period of reflection and a desire to develop his skills further, Kev decided to formalise his security grounding and studied to gain a foundation degree as an Accredited and Localised Security Management Specialist (LSMS).

This qualification, alongside other management accreditations, has seen Kev through the last 11 years as 'NHS: Head of Security' across 3 Essex hospitals combined, coupled with many satellite sites.

Now looking for the next and potentially final challenge, Kev wanted to move into consultancy work in the private sector, and Stambridge Group was delighted that Kevin joined the team to assist our departments in bringing the organisation to the next level.

He brings with him a vast amount of experience with over 35 years in the industry and a lifetimes knowledge of operations in various fields of work. Kev has a big personality and his professional and personal approach to our business will without a doubt, be felt across all disciplines in the coming weeks/months.



**KEVIN CHINNERY**  
**SENIOR CONSULTANT**

