

OCTOBER 2021 NEWSLETTER

HEADLINE NEWS

As we leave the summer behind, it's the perfect time to reflect upon the past few months, whereby we gladly saw the much-anticipated return of the events industry.

Stambridge Group were excited to be in conversations with clients both old and new, as our outdoor event and festival portfolio grew exponentially.

Realising how busy we were set to be, an office meeting was called and we put together a proactive plan, not only to guarantee successful delivery of the events, but also to ensure pre-festival planning was seamless and effective.



With preparation in full swing, we found ourselves hitting the ground running, with staff gearing up for an incredibly busy Summer Season that included the likes of:

- Leeds Festival
- Creamfields Festival
- Events at Chelmsford Racecourse
- Concours of Elegance
- Festival of Wheels
- Motorfest
- Feel Good Festival
- Wireless Festival
- Isle of Wight Festival

There was a time, not so long ago, that we all wondered when we'd catch sight of a festival field once more, and we count ourselves incredibly lucky, but also deserving to have listed so many amazing events as part of our 2021 summer calendar. We look forward to an even busier 2022!

SERVICE OF THE MONTH

Washroom Services

As venues and businesses open, it's essential to maintain and stock washrooms regularly. We create a pleasant and safe environment, ensuring these important areas positively reflect company values.



We work with clients to ensure specific needs of staff and visitors are met. Regularly servicing restroom areas to fulfill a duty of care in providing clean, hygienic facilities. Various services are available, such as:

- Air Care Services
- Baby Changing Services
- Consumables Services
- Hand Dryers
- Dispensing Services
- Hand Care Services
- Hygiene Waste Services
- Medical Services
- Sanitary Bin Services
- Urinal Services
- Vending Machine Services
- Water Control Services

We also provide supplies such as:

- Soap Dispensers
- Hand Sanitisers
- Sanitary Units
- Toilet Roll
- Sanitary Bag Dispensers
- Surface Sanitisers

We work diligently to keep well-maintained washrooms throughout the premises, ensuring all facilities are working properly and are easy to use. The health and happiness of visitors and employees is our top priority. We minimise the spread of germs with antibacterial products and touch-free systems.

STAFF SHOUT OUT

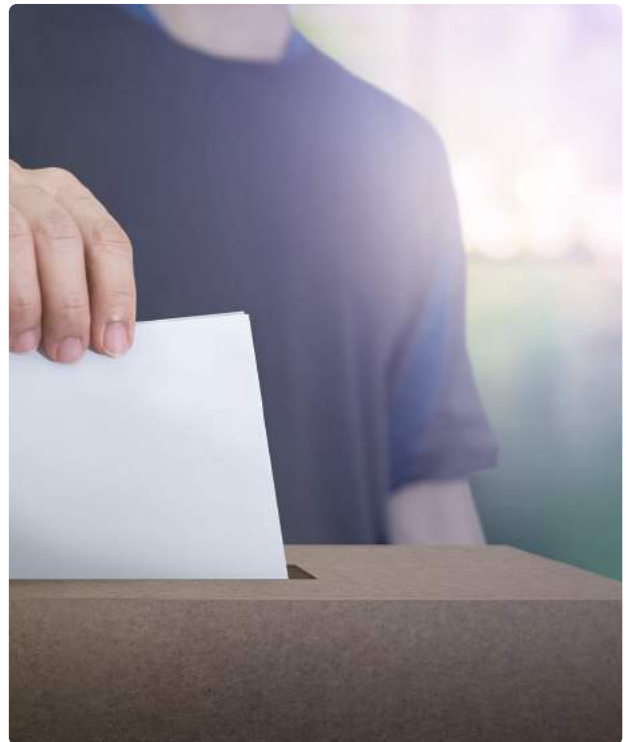
Reminder... Nominations for the first round of our Employee Recognition scheme close on 4th October, so don't forget to get your votes in to us!

With the recent introduction of the Employee Recognition process, we've decided to make some changes to our Employee of the Month section of the Newsletter. We will now use this section to recognise a specific act/work/event that an employee has excelled in.

With that in mind, we wanted to dedicate our first installment to all the amazing staff that were involved in what was an extremely busy Outdoor Event and Festival Season!

From the members of our Office Team, dealing with bookings, pre-festival admin, set up, and running operations on-site, to each and every member of staff on the ground, you all helped us to deliver an all-round exceptional service.

This year was tough, for various reasons... with minimal planning and preparation time, the addition of various new events provided an exciting challenge. It's safe to say that with the help of our dedicated team, we excelled and have once again proved why Stambridge Group really are the number one choice!



A big well done to everyone involved...

KEEP UP THE GOOD WORK!



STAMBRIDGE TRAINING

OCTOBER COURSES

Call us on **01702 469453** to speak with our **Head of Training & Compliance** or email jody.eaton@stambridge.group if you have any questions.

visit www.stambridge.group/training for more information

Emergency First Aid

1st October

SIA Door Supervisor

4th - 9th October

SIA CCTV Operator

19th - 21st October

SIA Top-Up

27th - 28th October

BOOK ONLINE

www.stambridge.group/training

POSITIVE FEEDBACK



It was great working with you and such a friendly and proactive team, as you know we had lots of comments on the front-of-house. Thank you for looking after us so well and reacting to our requests so efficiently.

I know you are going off to another Wireless and then Isle of Wight Festival (might see you there), so I do hope that goes well.

VIV ORCHARD **CONCOURS OF ELEGANCE**



CONCOURS OF ELEGANCE
HAMPTON COURT PALACE

EMPLOYEE SPOTLIGHT



GUY SPIERS
BUSINESS DEVELOPMENT
MANAGER

Guy has a plethora of experience to call upon as the Business Development Manager, most of which relates directly to Sales and Lead Development.

Guy is responsible for our Company Sales and Development, which includes establishing strong relationships with business leaders, providing quotes and negotiating tenders, as well as working closely with our Marketing Team to promote the business in a positive way.

As an experienced SIA Licensed operative with team leadership and management skills, Guy isn't afraid to get stuck in. You will often find him on-site connecting with staff and clients, ensuring Health & Safety, client KPI's, staff development and best practice is always met.

With a strong knowledge of Facilities Management, Security Services, and Approved Contractor Status, Guy always prides himself on customer service with a smile.

