

MAY 2022

NEWSLETTER

HEADLINE NEWS

It's no secret that Stambridge Group are immensely proud of our roots and we strive to support our local area however we can, whether working with local charities or sponsoring schemes and events.

Having been based in Southend-on-Sea from the beginning, we are delighted to be providing Security support to the famous local attraction, Adventure Island. The theme park is one of the top-rated attractions in Essex. It remains the hub of Southend's tourism, with millions of visitors per year.



Did you know that the fairground is more than 100 years old? Visit their website, www.adventureisland.co.uk to find out more about this famous attraction's history.

When you think of Southend, you think of doughnuts, ice cream, and... Adventure Island! As a business, we are truly honoured to be even a small part of the visitor experience.



Adding big local names like these to our wide-ranging portfolio is a testament to the efforts of the Security branch and the company in general. The progress made in recent years has been phenomenal all-round and we look forward to what the future will bring. Thank you all for the great work you do.

SERVICE OF THE MONTH

MAINTENANCE SERVICES

We supply technicians, carpenters, painters, plumbers, electricians, handymen, and more, for repairs or complete refurbishments. With contractual work or one-off jobs covered, our maintenance team is available on call, around the clock.



Committed to fully meeting the needs of our clients, we offer a full ongoing support service if required. By working closely with each of our customers, we are able to gain an understanding of the unique requirements of a business or event and make adjustments to suit.

Our maintenance services also include responding to emergencies or unforeseen events that may occur.

- Inspections, testing, & servicing for longevity of equipment & prevention of extra costs
- On-call engineers/response to emergencies or unforeseen events
- Restorations & refurbishments
- Installation & testing of emergency light systems/safety signage, etc.
- Annual contracts for maintaining & testing fire alarms and equipment
- Bespoke, up-to-date solutions to suit your business or event's requirements
- Full ongoing support service
- Contractual work or one-off repairs

VISIT [STAMBRIDGE.GROUP](https://www.stambridge.group) FOR MORE INFO

STAFF SHOUT OUT

It's been a positive few weeks for the Stambridge Team. We'd like to offer our gratitude to the following staff members:

Ricky Barker, who was offered a gift voucher after being commended for his outstanding efforts in assisting a female customer experiencing a severe mental health episode on-site.

With his calm manner and strong intervention skills, he kept the lady calm and helped to reduce her stress while they waited for the emergency services to arrive. Well done, Ricky!

Also, Stewart Anderson and Nicholas Tucker, who were rewarded with gift vouchers for their 20 years of continuous service at the Royals by our Operations Manager and the Royals Operations & Soft Services Managers.

Thank you for your ongoing service, Stewart & Nicholas!

To nominate a member of staff for the Employee Recognition Award, simply tell us who you'd like to nominate and why by messenger/DM or email lisa.bird@stambridge.group (voting will be available on our website soon).



Each quarterly winner will be chosen to receive recognition. Winners are entered into the end-of-year awards and the winner of the year will then be determined and announced. The winning nominees throughout the year will be entered into various categories and the winner will receive a recognition along with a special prize.

A big thank you for all of your work.

KEEP IT UP, GUYS!



STAMBRIDGE TRAINING

We are constantly looking at progressing and developing the training available. The training department is currently considering possible new additions to our regular course schedule.

If you have any suggestions or courses you would like to see us offer, please get in touch with us via one of our social media platforms. We'd love to hear your feedback.

There are still a few spaces left on our CCTV course this month. Book your place now to receive training for this valuable qualification at the Stambridge Training Centre.

UPCOMING COURSES

CCTV Operator

24th - 26th May

You can visit our website to book direct - <https://stambridge.group/training>. Alternatively, call the office (01702 469453) and speak with our Head of Training & Compliance or email jody.eaton@stambridge.group if you have any questions.

BOOK ONLINE

www.stambridge.group/training

POSITIVE FEEDBACK



Great feedback, courtesy of the Adventure Island Security Supervisor regarding Geoff -

“Just wanted to say we had a lovely lady come to customer services with a compliment the other day about how impressed she was with one of the security guards called Geoff.

She was amazed at how good he was with her young son who had been found after getting lost in the crowd.

She said that she was very grateful that Geoff was there to help and couldn't thank him enough for doing such a good job! Well done Geoff!”

EMPLOYEE SPOTLIGHT



LIAM CHAPMAN
COMMUNICATIONS OPERATIVE



Liam is proud of his journey over the past few years alongside Stambridge, lending his industry experience to many varied roles, including operating as one of our most reliable SIA Door Supervisors.

Recently, the overall qualities that Liam has brought to Stambridge were acknowledged. As part of our internal development programme, we asked Liam to join the Office Team.

He began by assisting the business development team with various projects and helping with preparations for an incredibly busy Festival Season. He has since taken on a role within our dynamic 24-hour Control Room facility.

A typical day for Liam will involve filling the staff rotas and handling any shift changes throughout the day, along with monitoring incoming emails. He ensures clients' needs are met and takes a proactive approach to his role within Stambridge.

He is a popular character, and many team members look forward to seeing his smile when coming to the office each day. We can't wait to see where his future at Stambridge will take him.