

JANUARY 2022 NEWSLETTER

HEADLINE NEWS

Following our recent application, Stambridge were successful in being shortlisted for the title of 'Best Crowd Management/Security' at the Festival Supplier Awards!



We are proud to have made the shortlist amongst leading security providers in our first year of entering. We extend our heartfelt thanks to all staff, both on the ground and behind the scenes. This wouldn't be possible without you all.

A further mention to our wonderful clients who supported us throughout the entire process. We look forward to bringing you news of the results after we attend the awards on 27th January.

With the new year coming we are eager to move into our next chapter, with 2022 promising to hold exciting developments in various areas of business for Stambridge Group.

A move to a new Head Office is on the horizon. We are working closely with designers on making the best environment for all our staff. Plans for an electric vehicle and cycling scheme are now in place to improve our sustainability and efficiency.

The Facilities Management team have been working tirelessly developing the ever-growing branch. We feel that with the experience gained to date we can concentrate on expanding certain areas of the department further in the future.



Our events department is also growing rapidly and producing some extremely exciting results. The 2022 events calendar is in the making and we can't wait to release the completed schedule!

SERVICE OF THE MONTH

Pest Control

Keeping in mind health and safety as well as business operations, we provide the most suitable and least disruptive Pest Control services, with recommendations for preventing future invasions.



Unwanted critters can often be a nuisance or danger when they make their way into a property. Damage to a building or even injury to personnel can occur as a result of an invasion. It can also be an embarrassing scenario for a professional outfit to be seen housing pests of any kind.

We pest-proof buildings for your convenience with care for the surrounding environment. Our services include:

- Bird Control
- Bird-Proofing
- Rodent Control
- Cockroaches
- Insects
- Wasps
- Wasp Nest Removal
- Many Other Animal Issues

Our fully qualified pest control experts are on hand to ensure your premises is kept clean and pest-free. We follow legislation and operate using best industry practices.

STAFF SHOUT OUT

We would like to give a big thank you to every single member of staff that has supported Stambridge Group over the past year. It's been particularly tough for many of us in all areas of the industry, however, the tireless work of the team ensures we continue growing and improving the business.

Stambridge are incredibly lucky to have so many committed and passionate people on board and we would like to take the opportunity to express our gratitude to you all. We very much look forward to working with you in the months to come and throughout what promises to be a successful new year.



We would also like to remind you of our 'Staff Recognition' award scheme. Be sure to send your votes in to lisa.bird@stambridge.group, tell us who you are nominating and why. We will be closing entries on the 17th of January and announcing the winner at the end of the month.

We cant wait to see who your votes go to. Best of luck everyone.

A big thank you to all

KEEP IT UP, STAMBRIDGE TEAM!



STAMBRIDGE TRAINING

Our training calendar has been updated ready for the new year and we have a wide range of courses to suit everyone...

There are currently available places, don't hesitate to book before they go.

Visit our website to book direct - <https://stambridge.group/training> or call the office (01702 469453) and speak with our Head of Training & Compliance. Alternatively, you can email jody.eaton@stambridge.group if you have any questions.

UPCOMING COURSES

Door Supervisor

3rd – 8th January

SIA Top-Up

11th – 13th January

22nd – 24th February

CCTV

18th – 20th January

8th – 10th February

First Aid

18th February

BOOK ONLINE

www.stambridge.group/training

POSITIVE FEEDBACK



We've had so much positive feedback throughout 2021 and we wanted to look back and share some of our favourites...

"Stambridge provides an excellent service and we couldn't be happier with our team who offer outstanding support to our businesses, considerately assist residents and visitors, and have a great collaboration with our local partner organisation. The management team are always on hand to help with any challenges or extra services we require."

Suzanne Gloyne – BID Manager (Southend BID)

"I just wanted to bring to your attention a security guard that is often at the entrance to the CTC building at BTUH. May I just say that I travel across the three sites a lot and I have never come across a more welcoming, helpful, and polite guard across the group. Nothing seems too much trouble for the man and he is great with all the patients I have witnessed him interacting with."

"I just wanted to give you my feedback as I believe he could be a good asset to the trust from the traits I have witnessed from him. Of course, as his managers, you know of his performance far better than I do, but I wanted to give you another perspective on him also."

NHS Staff Member

"Stambridge Group make it very easy to schedule services, always meeting our expectations when it comes to management and bookings; they are always keen to respond to all of our questions, often going above and beyond."

"The team always meet our security needs and are well presented. Stambridge Group always come over extremely professional, in all areas of their business."

Dawn Jenkins – Royals Shopping Centre

"I wanted to congratulate you on the great team and staff you have on Essex Campus; specifically, James and Tony, who have been very friendly but also firm and consistent at keeping the rules and regulations at the university to its best standard, and keeping all staff and students safe from Covid19, also keeping the general security on-site as well."

"I felt like these two needed some sort of recognition for their hard work and friendly attitude in these hard times. Thank you."

**Thomas Brown – BA Hons (Head of Security)
Colchester University**

EMPLOYEE SPOTLIGHT



RACHEL ROTHERY
SALES EXECUTIVE

Rachel's experience has seen her study law, gaining experience from working within a reputable law firm before having a change of direction, training to become a Level 2 Teaching Assistant.

During this time, Rachel quickly realised she craved a new challenge, something that would be primarily office based but with the possibility to really get 'stuck in' and become part of a wider team. Rachel was hired by Stambridge to develop a new Sales Department as 'Sales Executive'.

Her role within the company is diverse and challenging but there is no hesitation when it comes to rolling up her sleeves and getting the job done. She is heavily involved in the planning and on-site delivery during Festival Season, putting to use the vast number of skills she has developed, providing vital support to the whole team.

It's Rachel's friendly, down to earth personality that places her perfectly within the Sales Department. We enjoy witnessing her building positive relationships with clients and staff.

