

AUGUST 2022

NEWSLETTER

HEADLINE NEWS

Here Come The Girls!

In the wake of The England women's national football team bringing it home winning the UEFA Women's Championship, Stambridge Group (like the majority of the nation) has been celebrating how far we have come with equality, but at the same time realising that so much is yet to be done in terms of educating ourselves in diversity and equal rights.

We promote and support equal opportunities in the workplace with our aim to remove stigma over some of the areas in which our company operates.

Many of our most valued and in-demand Security Operatives are female, and some of our most conscientious and methodical cleaning professionals are male; there is no right or wrong gender for any role, and we truly believe in our ethos of supporting all of our staff and enabling them to progress into any area of the business.



But as a company, we wanted to do more. So, it is our absolute pleasure to announce that we will be official sponsors for 'Newhall Rangers Girls Youth Football Team.'

SERVICE OF THE MONTH

RAPID RESPONSE

Our rapid response services are available nationwide. We offer specialised guarding solutions for businesses such as financial services, retail, and the public sector.



The rapid response services we provide are customised to each site based on the individual needs and requirements of our customers.

We provide a total security solutions package for responding to all kinds of emergencies. Whether your business is a small retail outlet, an out-of-town shopping centre or a distribution centre, our rapid response security has the solution for you.

This service includes the deployment of security officers in combination with some or all of the following components:

- **Electronic Systems:** alarms, access control, and surveillance cameras
- **Physical Security:** fences, turnstiles, and gates
- **Software:** reporting, communication, logging, and verification systems

We are an approved contractor, fully committed to providing experienced Security Industry Authority (SIA) licensed staff for rapid response security. Other services covered by our security in connection with rapid response include access control, reception, customer care, help desk support, and K-9 units.

VISIT [STAMBRIDGE.GROUP](https://www.stambridge.group) FOR MORE INFO

STAFF SHOUT OUT

Harry Witchell (Security Office) - Royals Shopping Centre

We are always incredibly humbled to receive feedback from members of the public, especially concerning our amazing team of staff.

Recently we were thrilled to receive an email from a member of the public that had been shopping at the Royals Shopping Centre...

"I just wanted to send an email to say thank you to the security staff working at the Royals this afternoon (22/07) at around 16:00."



"My mum fell over whilst we were heading to the car park. The staff came over to check on her, got her a chair, and made sure she was okay."

"After a little while of her sitting there and recovering, I went to pay for the parking ticket and the very nice man who had been helping my mum said he would arrange for the parking to be free."

"I just wanted to say a massive thank you to them for making her feel better, she was very embarrassed and a little sore, and their help was so appreciated."

There's a saying 'it's nice to be nice,' and members of the team, like Harry, couldn't be any nicer!

Well done, Harry!

KEEP UP THE GOOD WORK!



STAMBRIDGE TRAINING

With a busy season ahead, it is our aim to expand upon our training availability and increase the variety and regularity of courses that we are able to offer.

Be sure to book your place with us now, whilst we still have availability.

Further updates for our October courses to come!

UPCOMING COURSES

CCTV

27th - 29th September

You can visit our website to book direct - <https://stambridge.group/training>.
Alternatively, call the office (01702 469453) and speak with our Head of Training & Compliance or email jody.eaton@stambridge.group if you have any questions.

BOOK ONLINE

www.stambridge.group/training

POSITIVE FEEDBACK

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We base a lot of what we do and what we try to achieve on the response and feedback we receive from our clients and members of the public, but every now and then, we receive feedback that completely takes us by surprise.

Recently we had an email find its way to us from one of our trusted and regular working partners, and we were thrilled to read of his experiences whilst visiting an event that Stambridge Event Support were contracted to. Here's what he had to say...



“This email is a pleasure to write; having worked at events that you run, and often not seeing the ‘other side of it.’ I’d like to commend the team you had at the Festival Of Wheels in Ipswich at the weekend.”

“On the Sunday, I had a rare day off and took the family to the event, and firstly, what an event. The boys loved it, and the security team were fantastic. My other half is 80% blind and was worried about the kids running off before I got there, but one of the officers spoke to her and put her mind to rest, (I turned up about 30 mins later after having to go on a quick trip as the sun cream was forgotten) showing her where to get the wristbands, filling them in for her and taking time to explain to the kids what to do and who to look for if they did get lost.”

“So, I would like to say thanks to whichever officer took the time to do that. I’m not sure who it was, I only know they were male. It made my day more hassle-free, and put her mind to rest.”

We always insist that our team go above and beyond to assist in any way possible, and this feedback just goes to support our claims.